

QUALITY, ENVIRONMENT AND INFORMATION SECURITY POLICY

ELECTRÓNICA Y MANTENIMIENTO BAMA S.L. establishes this Integrated Policy as a reference framework for its Management System, aligned with the requirements of the **ISO 9001, ISO 14001 and ISO 27001** standards, aimed at customer satisfaction, environmental protection and information security, guaranteeing business continuity and the trust of stakeholders.

The Management assumes **quality, environmental management and information security** as strategic objectives of the organization, promoting the continuous improvement of processes, excellence in the products and services provided, the prevention of pollution and the protection of information assets against internal and external threats.

To this end, the organization undertakes to:

1. QUALITY

- Ensure **customer satisfaction** through compliant, competitive, and **on-time delivered products and services**.
- To offer a wide range of **finished products** and solutions adapted to the **needs of the market**.
- Maintain **competitive prices** and high **quality standards**.
- Respect the commitments made in **terms of delivery times** and agreed conditions.
- Effectively manage and control the **organization's processes**.
- Establish **periodic and measurable objectives** that allow performance and continuous improvement to be evaluated .
- To promote the involvement, motivation and awareness of staff on the importance of **quality** in all activities and services provided.

2. ENVIRONMENT

- Identify and evaluate the **environmental aspects** derived from the organization's activities, products, and services.
- **To prevent pollution** and minimise the **environmental impacts** associated with our activity.
- Protect the **environment** and contribute to **sustainable development**.
- Promote the **efficient use of natural and energy resources**.
- Reduce waste through **reuse, recycling and responsible consumption practices**.
- Control **emissions and discharges** to preserve the quality of the environment.
- Responsibly manage the **chemicals** used in our processes.
- Comply with applicable **environmental legislation and regulations**, as well as other

requirements subscribed to by the organization.

- Provide a framework for setting and revising **environmental objectives and targets**.

3. INFORMATION SECURITY

- Protect **information assets** from unauthorized access, loss, alteration, improper disclosure, or unavailability.
- Ensure the **confidentiality, integrity, and availability** of information.
- Assess and address **risks and opportunities** related to information security.
- Implement appropriate **technical and organisational measures** to prevent security incidents.
- Ensure **business continuity** through contingency, backup, and disaster recovery plans.
- Ensure compliance with **legal, contractual and regulatory requirements** in terms of **data protection and security**.
- Train and raise awareness among staff in **good information security practices**.
- To require compliance with this policy from **employees, collaborators, suppliers and business partners**.

4. GENERAL COMMITMENTS

The Management of **ELECTRÓNICA Y MANTENIMIENTO BAMA S.L.** further undertakes to:

- **Periodically review** this policy to ensure that it is appropriate to the context of the organization.
- Assign the **human, technical and economic resources necessary for compliance with this policy**.
- **Communicate this policy** to all staff and make it available to stakeholders.
- Foster an organizational culture based on **responsibility, continuous improvement, and sustainability**.
- Promote the **active participation** of all people in the organization in the Integrated Management System.

This Policy is **understood, applied and kept up to date** at all levels of the organisation, and its **effectiveness and compliance** are regularly monitored.

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Jesús García Rodríguez

CEO