

INTEGRATED QUALITY AND ENVIRONMENTAL POLICY

ELECTRÓNICA Y MANTENIMIENTO BAMA S.L., in all its activity facilities, assemblies and electro-mechanical maintenance, undertakes to meet all requirements according to the UNE-EN-ISO 9001:2008 and UNE-EN-ISO 14001:2004.

To ensure the continuous improvement process has been implemented, maintained, updated and improved its Quality Management System, in order to reach the optimal satisfaction with all clients, which is based on the following principles:

- ✓ The strategic purpose of improving the quality of the products and services we offer to our clients in the activity that takes place in the organization:
 - Offering wide range of finished products and solutions.
 - Providing our client with competitive prices.
 - Respecting delivery commitments.
 - Adapting to changes.
 - Demonstrating the expertise of our staff.
- ✓ Establishing Goals and Objectives and measurable periodic are maintained and updated in order to improve ourselves continuously.
- ✓ The effective management and control of our processes.
- ✓ Involvement, motivation and awareness on the part of our staff on the importance of continuous improvement in the performance of all our activities and the provision of our services.
- ✓ Compliance with legal and technical requirements.

Furthermore, **ELECTRÓNICA Y MANTENIMIENTO BAMA S.L.**, is a participant in the growing social concern for the protection and conservation of the environment and the need to preserve natural resources for sustainable development.

Environmental impacts produced by activities, products and services of the organization, are mild, yet it is necessary environmental protection and pollution prevention through the application of processes, practices, materials or products that avoid, reduce and pollution control.

To do this, **ELECTRÓNICA Y MANTENIMIENTO BAMA S.L.**, establishes a set of guidelines to be developed, as are:

- ✓ Identify environmental aspects arising from the development of the activities, products and services, in order to prevent and reduce as far as possible, the negative impacts associated.
- ✓ Make a sustainable use of natural resources, promoting the efficient use of energy, reducing as far as possible, the use of raw materials and practices promoting reuse and recycling of waste generated.
- ✓ Maintain continuous improvement and pollution prevention.
- ✓ Comply with applicable environmental laws and regulations and with other requirements to which the organization may subscribe at a future.
- ✓ Provide a framework for setting and reviewing environmental objectives and targets.

This Quality Policy and Environment, has been communicated to all staff and is understood, implemented and kept up to date at all levels of the organization, carrying out regular monitoring of their effectiveness and compliance.

In turn, this policy is available to any person or legal entity that requires it.

Madrid, January 3th 2013



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